Add Metrics and Blueprint references to WGLL success measure pages

Working practice

Context

What Good Looks Like has 7 pillars, each providing a series of sub-pages which set out the success measures. Success measure sub-pages have consistent, structured content:

1. An aspirational statement, eg – 'Staff experience is x, and productivity optimised by...' – this appears in indexes and is held in the excerpt.
2. A paragraph explaining 'policy intent' ie where this drive has come from, eg 10YP, MTPF, QOF, model ICS blueprint etc
3. A paragraph explaining the business capabilities organisations need to have to deliver on the policy intent
4. A table listing the metrics – each metric's name and how success is measured (e by DMA question 5)
5. A 36px spacer (between tables)
6. A table listing blueprints that are relevant to the success measure

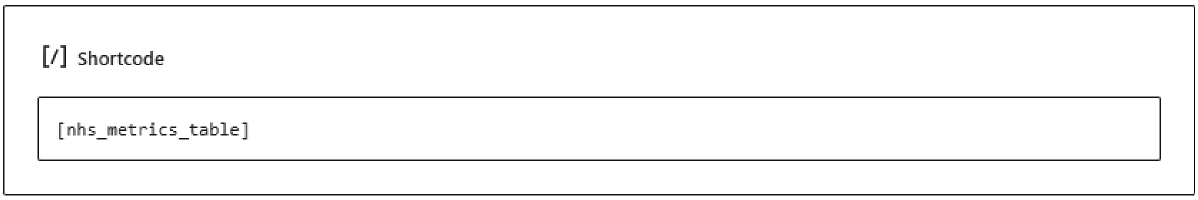
This working practice explains how to (1) create and display metrics, and (2) tag blueprints.

Task 1 – adding metrics

Task description

Find and add metrics to individual success measures pages under one of the seven WGLL pillars. Metrics can be reused across success measures if needed. You can add up to 3 ways that each metric is measured, eg 'DMA', 'NHS Providers Survey', 'DSPT' – each must have a URL.

Metrics are displayed automatically when you add a Shortcode block to your success measure page with the code [nhs-metrics-table]:



Step 1 – research and find relevant metrics

Ask MS Copilot to find ways in which each success measure is currently measured. Make your prompt as detailed as you can, especially around the output format and source (eg NHS web):

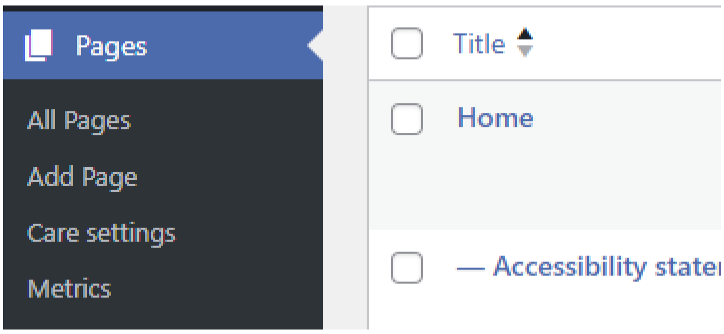
> What NHS measurements or surveys measure or report on whether an NHS organisation has:
>
> 1. A named board member accountable for digital and data (e.g. CIO, CDIO, CCIO or equivalent)
> 2. Digital, data and technology are standing items at board or equivalent leadership meetings
> 3. Senior digital leaders have clear authority to influence strategy, investment and delivery
> 4. Board members demonstrate understanding of digital risk, opportunity and dependencies
>
> I need measures for all four items in a table, with name, description and URL for each measure listed

Make sure you cover, outside MS Copilot suggestions, things like CQC for care quality, GIRFT, and NHS measures that are on futures or NHS-access websites, eg:
[View highlighted metrics - Model Community Health]()

[Data Security and Protection Toolkit assessment guides - NHS England Digital]()

Step 2 – add metrics to the WGLL Wordpress prototype

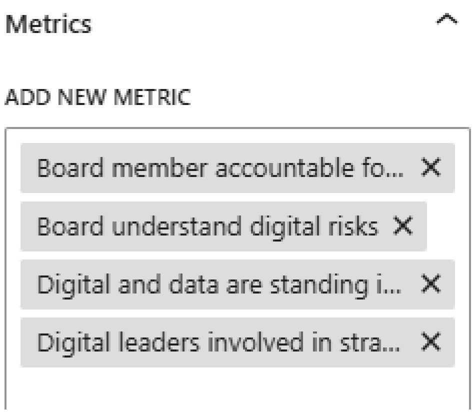
1. From the Wordpress dashboard, click on 'Pages' in the left-hand menu, then select 'Metrics'



2. Add a meaningful name (it doesn't have to exactly match the description as it's not shown on the page) and a slug (words separated by underscores)
3. Paste the full text of the metric in 'Description'
4. Under 'metrics-metadata' put in up to 3 measures, with a URL (this will be presented as link text and link respectively)
5. Make a note of your new metrics or open a new tab to add them to a page.

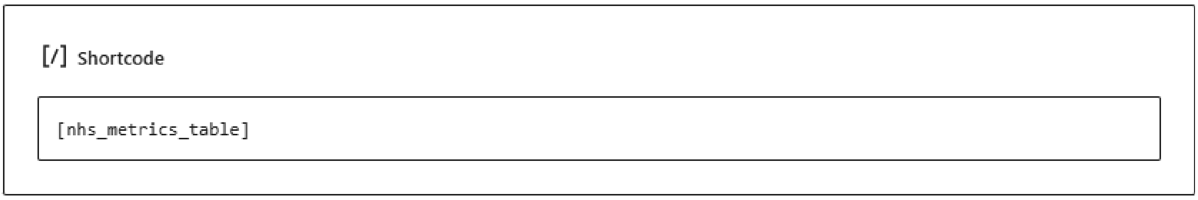
Step 3 – add metrics to a success measures page

Edit the page. In the right hand menu, under ‘Metrics’, start typing the name of a metric you just added. It should come up – select it. It’ll have worked if you see a grey block.



Add a new block (click the black + symbol to get the list of blocks, then choose ‘Shortcode’

In the shortcode block, type [nhs_metrics_table]



Save the page.

Task 2 – tag related blueprints

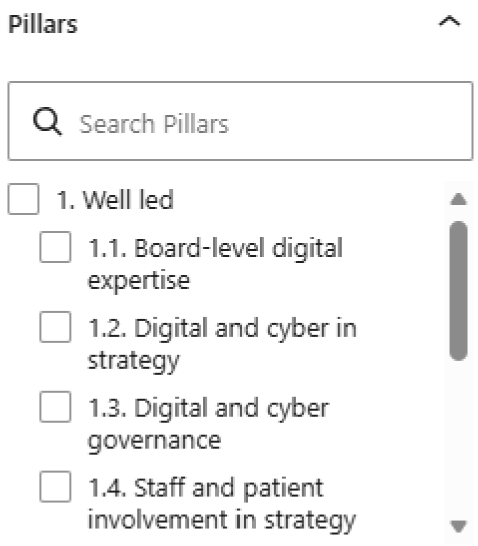
Task description

Find blueprints that are relevant to the success measure, tag them to it, then add the shortcode to display them in the success measure page.

Step 1 – research and find relevant blueprints

In the prototype, select ‘Search blueprints’ from the top menu. Look in ‘project type’ left hand menu for blueprints that might relate to your pillar.

Open each blueprint in turn. In the right hand menu, scroll down until you see ‘Pillars’. Click the checkbox for any success measures (eg 1.1, 1.3) that are relevant to it.



NOTE – if you see any blocks that need recovery or broken links, please fix them before you save.

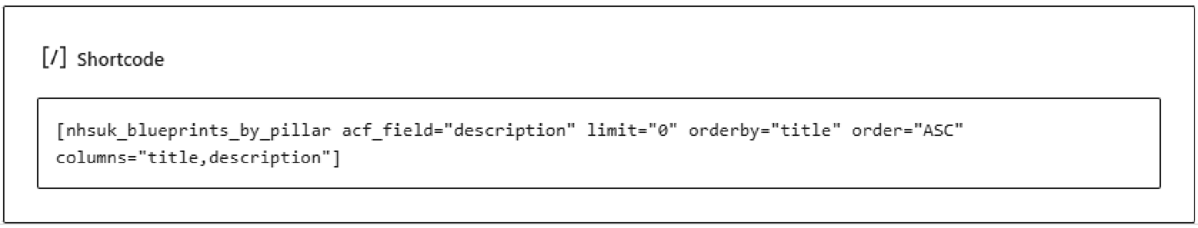
Save the blueprint.

Step 2 – Add blueprint table to success measure page

After the metrics table shortcode block, add in a spacer block and set it to 36px height in the left-hand menu. Then, add another block and select 'Shortcode'.

Paste in the following text:

[nhsuk_blueprints_by_pillar acf_field="description" limit="0" orderby="title" order="ASC" columns="title,description"]



Save the success measure page

Step 3 – Check it displays (and edit blueprint if needed)

The blueprint table has the blueprint title – as a link – and description. This has been imported directly into Wordpress so it may not be optimised for display. For example:

Multi-Trust EPR Usability Training Blueprint	This project set out to develop a Multi-Trust Training Blueprint that captures best practices in EPR training, helping other organisations enhance their training effectiveness and improve user satisfaction.An initial analysis of the 2024 EPR Usability Survey identified 17 Trusts/Organisations that were rated highly by users for their EPR training delivery. These Trusts/Organisations ranked among the top ten in at least one of the following areas:• Ease of learning and user satisfaction• Effectiveness of initial and ongoing training• Workflow training• Virtual training effectiveness• Demand for additional EPR education• Direct entry documentation training• Personalisation documentation trainingTo understand the key factors behind their success and translate them into a Multi-Trust Training Blueprint, a Usability Training Blueprint Survey was distributed to all 17 Trusts/Organisations. 11 Trusts/Organisations responded, and additional workshops were conducted to gather further insights where necessary. Using the insights from the survey and workshops, we developed the Multi-Trust Training Blueprint, which focuses on:• Assessing training needs within organisations• Available training resources• Structure and effectiveness of onboarding training• Use of interactive and online learning tools• Design, development, and approval processes for training content• Training facilities and delivery methods• Evaluation and feedback mechanisms• Continuous training and updates• Additional factors contributing to successful training delivery

Open/edit the blueprint. Scroll down to the bottom of the page and in the 'Description' field, edit down the text to make it more meaningful – a single, descriptive sentence. For example, here retaining just the first sentence.

Multi-Trust EPR Usability Training Blueprint	This project set out to develop a Multi-Trust Training Blueprint that captures best practices in EPR training, helping other organisations enhance their training effectiveness and improve user satisfaction.
Virtual Reality for Workplace Wellbeing	This project explores how Virtual Reality (VR) might be used as a tool to enhance the wellbeing of NHS staff and promote cohesion within staff teams in a cost-effective and user-friendly way. Learnings contribute to the development of a sustainable model of the use of this technology in NHS contexts.

Once you have edited the blueprint, open the success measure again and check how it displays.